



This Job Aid is only applicable to agencies using the Mobile Work Order Application.

With Winten2+ release 4.26.1, there is now a direct connection between a mobile work order job code cause and the work order job code status. These connections must be mapped in the **Work Order Causes** setup in Winten2+.

1 Enter *Cause* in the search box on the **Home** screen and select the **Work Order Causes** menu.

Home
Cause 🔶
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Work Orders
- Setup
Work Order Causes

2 The Work Order Cause Setup screen opens. For each cause to which you want to map a status, click inside the WO Mobile Status field and select a status to map. When finished, click the Save button on the toolbar.

Home Work Order (Buse Setup*			
📔 🕂 New 🔚 Save 📢 Reload 📇 Print 👻	0 🛛 🥘 Default Layout	• 🖬 🙀 [A 🕐
Description	[WO Mo	Active
Tenant Damage			\checkmark
Normal Wear and Tear		Completed	\checkmark
Natural Disaster		Waiting for M	

The work order job will be set to the mapped status when the completed job is uploaded from the mobile application. This is used only by the mobile sync process.